

RMA QC Scan

Description:

After the device has been inbound scanned, the next step is the **Quality Check (QC) Scan**. This step ensures the device is tested for any **functional** or **cosmetic** issues before proceeding further.

Steps:

1. Click on **RMA** from the menu.
2. Select **RMA QC Scan**.
3. Choose the **RMA order** and click **Next**.
4. **Scan the IMEI** of the device.
5. Select the **Issues** (Functional or Cosmetic).
6. Click **Agree** or **Disagree** based on the QC result.
7. Click **Complete**.

☐ QC scanning is now completed.

Note: The next step is in **OMS** for **admin approval and final review**.

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