

RMA Inbound ScanningPage

Description:

After the customer has scanned the device, the next step is to perform the **Inbound Scan** in the RMA process. This ensures the scanned device is received and recorded properly.

Steps:

1. Click on **RMA** from the menu.
2. Select **Inbound Scan**.
3. Choose the **RMA order** and click **NEXT**.
4. **Scan the IMEI** of the device(s).
5. Click **Complete Scanning**.
6. Inbound scanning is now completed.

Revision #3

Created 2025-09-09 04:46:51 UTC by Admin

Updated 2025-12-15 05:52:28 UTC by Admin