

# Repair Request

After the product is transferred into the repair warehouse, the next step is to create a repair request. This involves selecting the vendor and specifying the part(s) that need repair.

## Steps:

1. Go to **OPS → Repair → Repair Request**
2. Select the **Vendor**
3. Enter the **Estimated Repair Date** and add a **Remark** (if any), then click **Next**
4. From the **Dropdown**, select the part(s) that need to be repaired
5. Scan the **IMEI** and click the **Save** button
6. Click the **Complete** button
7. A request will be created, and the details will appear in the box
8. Click **OK**

☐ The repair request is now created successfully.

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