

RMA Admin Confirmation

After the **Inbound** and **QC Scanning**, the RMA moves to the **Admin Confirmation** stage. This step ensures that the return request is properly validated and finalized before further action.

Steps for Admin Confirmation

- 1. Access Pending RMA**
 - Navigate to **RMA Admin → Pending RMA V2**.
- 2. Select RMA Order**
 - Choose the RMA order that requires confirmation.
 - Click on **Review**.
- 3. Validate Details**
 - Check and confirm the details displayed for accuracy.
- 4. Select Product**
 - Choose the product associated with the RMA.
- 5. Accept or Reject**
 - Select whether to **Accept** or **Reject** the RMA.
- 6. Choose Return Action**
 - If accepted, select one of the following:
 - **Return with Credit Note**
 - **Replacement with Credit Note**
- 7. Apply & Complete**
 - Click on **Apply** and then **Complete** to finalize the action.
- 8. Confirmation**
 - A confirmation box will appear.
 - Click on the relevant option to confirm and finish the process.

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